

# MTACFE

## Member Benefit Day

### Agenda

Virtual Event via WebEx

Discover additional remote learning opportunities focused on non-confrontational interview and interrogation techniques, including the WZ Method when you visit [www.w-z.com/online-training.com](http://www.w-z.com/online-training.com)



Time	Thursday, September 17, 2020
7:30 am - 7:55 am	Sign-In to WebEx
7:55 am - 8:00 am	Welcome and Remarks
8:00 am - 9:15 am	The Art of the Interview; Mastering Question Formulation
9:15 am - 9:25 am	BREAK
9:25 am - 10:45 am	Causes of Resistance and Linguistic Concerns
10:45 am - 10:55 pm	BREAK
10:55 pm - 12:00 pm	The Cognitive Interview
12:00 pm - 1:00 pm	LUNCH
1:00 pm - 2:20 pm	Remote Interviews: Advantages, Preparation and Interviewer Attitudes
2:20 pm - 2:30 pm	BREAK
2:30 pm - 4:10 pm	Remote Interview: Room Set-up, Listening Skills Exercises and Best Practices Tips