

# **President's Message**By Andrew Hawkins, CFE



Welcome to 2019!!! The time year when we make resolutions to improve health, diet, money situation, career, etc. Whatever your new year's resolutions, good luck!

Did you know our Chapter has a new year's resolution to improve as well? We just sent out Chapter Sponsorship forms to over 75 local, national, and international companies and organizations to promote sponsorship opportu-

nities with our Chapter. A copy of this sponsorship form is included in this newsletter.

Please share this sponsorship opportunity with your employer. The many benefits are outlined in the brochure. The benefits of our sponsorship program will not only benefit the sponsors but will also benefit the members that attend our events by providing one on one interaction with vendors of fraud related products and services, additional networking opportunities, and will enable our chapter to elevate the services we provide.

I look forward to seeing you at our next luncheon on January 17<sup>th</sup>. We will hear Sara Beth Myers speak on a fraud related topic. See you there!

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# **Annual Fraud Conference Registration is Open!**

The 23rd Annual Fraud Conference will take place on March 4 and 5, 2019, at One Century Place in Nashville. The registration link is

https://middletennesseecfe.wildapricot.org/event-3144771

A full conference brochure is at the end of this newsletter. Space is limited, so sign up today!

### **Volunteer Opportunities**

#### Atlanta Chapter Speakers Needed

The Atlanta CFE chapter is looking for speakers for its monthly luncheons. If you are interested, please contact the Atlanta chapter's speaker chair, Tyler Wright, at twright@moorecolson.com.

### **January Luncheon**

Our January luncheon will take place on Thursday, January 17 at 11:30 am. The registration deadline is Wednesday, January 9th. Sara Beth Myers, an Assistant US Attorney, will be joining us to discuss a fraud topic. See you there!



#### **January Luncheon**

We will hold our January luncheon on Thursday, January 17, 2019, at 11:30 am at the Raintree Room at the Scarritt-Bennett
Center. Scarritt-Bennett is located at 1008 19th Avenue South, Nashville, TN 37212. Directions are available at <a href="http://www.scarrittbennett.org/about/maps-directions/">http://www.scarrittbennett.org/about/maps-directions/</a>.

# **Important Parking Information**

Due to issues with unauthorized parking by Vanderbilt students, Scarritt-Bennett requires parking passes for those attending events on its campus. Scarritt-Bennett asked that our luncheon attendees place the parking pass at the end of this newsletter on their dashboard when parking at Scarritt-Bennett Center. You can also download the parking pass

http://www.middletennesseecfe.org/resources/Documents/Luncheon%20parking%20pass%20PDF.pdf.

You can use the same pass for subsequent luncheons. Please note that this pass does not guarantee parking will be available. Scarritt-Bennett staff will record license plates and tow repeat offenders without an identifiable pass.

Scarritt-Bennett visitor parking is available in Parking Lot A or Parking Lot B. Please be aware that parking can be limited due to other events held on the same day as ours. Other parking options include the Wesley Place Garage on Scarritt Place between 19th and 21st Avenues or the meters along 19th Avenue. Approximate prices are \$1.00 per half hour and the parking meters are \$1.50 per hour in the Central Business District. Members may want to consider carpooling or bringing cash or change to pay for parking if necessary.

#### **New Members**

Please welcome the following new members to our chapter!

Seyoum Hailemariam

James Hamdorff State of Tennessee

Jonathan Ward Tennessee Department of Safety & Homeland Security

Meagan Hinton Clarksville Gas & Water

Jeff Kelly Department of Commerce & Insurance

Julie Williams TennCare

Sherri Huntington Tennessee Department of Revenue Patricia LaMontagne Porter Tennessee DIDD—Risk Management

Joyce Harris City of Clarksville

Dawn Thomack Clarksville Gas & Water

Youssef Micheal State of Tennessee

Treeah Majors Abdulrahim Fathi

David Gazzo Department of Commerce—Securities Division

Kimberly Marrow

### **New Certified Fraud Examiner**

Please congratulate our newest CFE, who received his framed certificate at the December 2018 luncheon!

### Leonard Sullivan



# CERTIFIED FRAUD EXAMINER

# **Opportunity: Website Committee**

The website committee is looking for someone who has the knowledge and experience to help redesign our Chapter's website. Please contact Andrew Hawkins if you are interested in this exciting opportunity (Andrew.Hawkins@cot.tn.gov).



### December Luncheon Minutes By Melissa Boaz, Chapter Secretary

The meeting took place at 11:30 am on December 13, 2018, in the Raintree Room at Scarritt-Bennett College in Nashville. Attendees enjoyed a buffet lunch that included pomegranate salad with avocado and cheese, corn meal waffles and turkey hash, pork loin with Yukon potatoes, green beans and carrots, rolls, coconut cake, and chocolate pie.

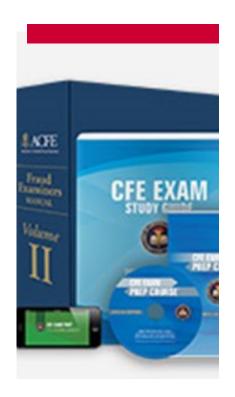
President Andrew Hawkins called the meeting to order. He thanked the Scarritt-Bennett staff for serving us, and he wished everyone a Merry Christmas and Happy Holidays. He announced that the chapter website needed some revamping and to contact Nathan Abbott if interested in helping. He presented Leonard Sullivan with a framed CFE certificate. Andrew reminded attendees that the chapter would frame CFE certificates free of charge if earned after the person became a chapter member.

The next chapter meeting will take place on January 17.

Andrew announced that registration for the annual fraud conference is open, and it is almost full. He reminded attendees that the chapter was accepting donations for Second Harvest Food Bank, and 100% of the money donated would go to Second Harvest.

Andrew invited members to each take four rolls of wrapping paper as the chapter's gift to them.

The meeting was then adjourned.



#### **Upcoming Events**

**Luncheons:** 

January 17

February 4 (joint with AGA)

April 18

May 16

**Members-Only Events:** 

June TBD

Training:

Annual Fraud Conference-March 4-5

### **CFE Prep Course Giveaway**

The Middle Tennessee Chapter, ACFE, has a drawing each year to give away a CFE Exam Prep Course, valued at \$745 (member price) to a chapter member who is not yet a CFE. To be eligible:

Contestant must be a member of the Middle Tennessee Chapter of the ACFE, in good standing for at least six (6) months (prior to the date of the drawing).

The Contestant must have not yet earned their CFE certification.

The Contestant must be eligible and willing to meet all requirements to become a Certified Fraud Examiner and sit for the CFE exam by December 31st of the year in which the contestant is determined to be the winner of the contest and receives the prep course.

Should it be determined the winning Contestant has not met the requirements set forth above, the winning contestant must reimburse the Chapter for the cost of the prep course by January 31st in the year following the drawing (i.e. Contestant wins the prep course in June 2018; reimbursement would be due January 2019).

#### To Enter:

All those who are eligible and agree to the terms of the drawing should contact Melissa.Boaz@cot.tn.gov to enter the drawing and submit the CFE Exam Prep Course Giveaway Contest, Agreement to Terms and Conditions form no later than June 8th.

## **Important Meeting Information**

#### **Luncheon Reservation/Cancellation Policy—Please Take Note!**

Please be sure you make reservations for the luncheons prior to attending. We need the reservations to plan appropriately for our attendees and to eliminate confusion at the luncheons. You will receive a confirmation email after you submit your reservation.

Luncheons are \$10.00 for members who make their reservations by the reservation deadline, usually the COB one week prior to the luncheon. For members who make a



reservation but do not attend or call to cancel, the cost is \$20.00. Individuals who attend without making a reservation will also be charged \$20.00.

To cancel your reservation and avoid being invoiced for the event, you must notify the reservationist at <a href="mailto:nicolette.hudson@cot.tn.gov">nicolette.hudson@cot.tn.gov</a> before the reservation deadline (usually one week prior to the date of the event). If you cancel after the deadline or fail to appear at the event, you will be invoiced for the full per-attendee cost, including other fees that apply as deemed appropriate by the Board. Any pre-paid fees that you have will be applied to the invoiced amount.

Any invoices that are unpaid after 60 days will result in the suspension of membership in the Middle Tennessee Chapter under the current Chapter Bylaws Section 3.09, Non-payment of <u>Dues</u>. As a result of suspension, any reservations you make for future events will not be **AC-CEPTED** and you will not be allowed to attend Chapter luncheons or take advantage of member benefits until your outstanding invoices are paid.

We typically have a waiting list for our events, so if you must cancel your reservation, **PLEASE** notify the reservationist at <a href="mailto:nicolette.hudson@cot.tn.gov">nicolette.hudson@cot.tn.gov</a> as soon as possible, or you may have someone attend in your place to avoid being invoiced for the luncheon. If you have someone take your place, you must notify the reservationist or have the substitution notify the reception/sign-in table at the luncheon when signing-in.

Other exceptions may apply in extreme situations (i.e. death of a family member) and will be reviewed on a case by case basis at the discretion of the Chapter Board at the member's request.

Members, if you are inviting nonmembers to attend who are not first-time attendees, please be sure that they are fully aware of their costs and our cancellation and invoicing policy. First-time guests eat free. After a guest's first visit, he or she will be charged \$20.00 according to the non-member fee schedule. No Free Guests are allowed at joint luncheons, due to elevated costs, or Member Benefits Events, such as the December Luncheon or January Member Benefit Training Day.

If you have any questions concerning the luncheon costs or the Chapter's cancellation policy, please feel free to contact Mark Ingram, Chapter Treasurer at <a href="mark.ingram@tn.gov">mark.ingram@tn.gov</a>.

# **Event Sign-In Sheets**

Remember to complete the sign-in sheet at the event registration table to be eligible to receive your CPE credits and certif-The Chapter icate. will email your CPE certificate to you after the event. Once the event has ended, the sign-in sheets are completed. Signatures of the attendees on the sign-in sheet will be the only valid evidence of attendance. If you do not sign in, you waive your right to receive CPE credits.

If you have any questions, please email <a href="mailto:info@middletncfe.org">info@middletncfe.org</a>.

#### **Global ACFE Conference Points Contest**

Congratulations to Phyllis Pickett, who won an all-expense paid trip to the 2018 global conference, which was held in Las Vegas! Start compiling your points now for the 2019 global conference, which will be held in Austin, Texas! To be eligible for the contest, you must be a member of MTACFE, in good standing, for at least 12 months, and you must have attended a prior MTACFE annual fraud conference. Submit a breakdown of your total points earned between January 2018 and December 2018 to <a href="markingram@tn.gov">markingram@tn.gov</a> by February 15, 2019. Please have supporting documentation available for your points.

#### **Category and Points**

Attending Monthly Chapter Meeting—1 point per meeting

Publish Article in Chapter Newsletter—2 points

Sponsoring a New Member—2 points per new member

Publish member profile in Chapter Newsletter—1 point

Contribution to "Been There, Said That, Done That"—1 point/contribution/month

Publication of Case Results—2 points

Participating as a speaker in the Chapter Speaker's Bureau—2 points per engagement

Publication of an article in the Association's *Fraud Magazine*—3 points

Attending the Chapter's Annual Fraud Conference—2 points

Service on Chapter Committee—2 points

## 2018-2019 Chapter Officers, Board Members, and Committee Chairs

#### **CHAPTER OFFICERS AND BOARD MEMBERS**

**President** andrew.hawkins@cot.tn.gov Andrew Hawkins, CFE Vice-President Barry Pruitt, CFE, CCII, CFI, CCTA bpruitt@houchens.com **Past President** Kesha Thomas, CFE, MCJ kesha.thomas@cot.tn.gov Pres. Emeritus Dennis Dycus, CFE, CPA, CGFM dfdcpa@bellsouth.net Mark Ingram, CFE mark.ingram@tn.gov Treasurer melissa.boaz@cot.tn.gov

Melissa Boaz, CFE, CPA, CGFM, CGMA Secretary

**Training Director** Suzzie Singleton, CFE, CGFM

Member at Large Teri Williams

Member at Large Jessica Scouten, CFE, CPA, MAFF

**Member at Large** Phyllis Pickett, CFE **Member at Large** Micheal Baer, CFE, CIA

suzzie.singleton@cot.tn.gov twilliam@nashville-mdha.org iscouten@kraftcpas.com ppickett@deloitte.com micheal.baer@cat.com

#### **COMMITTEE CHAIRS**

**Budget & Finance** 

Barry Pruitt, CFE, CCII, CFI, CCTA bpruitt@houchens.com

Conference

Micheal Baer, CFE, CIA micheal.baer@cat.com

Historic

Britt Wood, CFE, CPA, CGFM, CISA, ACDA britt.wood@cot.tn.gov

**Hospitality** 

Nicolette Hudson nicolette.hudson@cot.tn.gov

**Job Placement** 

Amanda Cain, CFE amanda.cain@cot.tn.gov

**Membership** 

Tom Stoquert, CFE, MBA thomas.e.stoquert@tn.gov

Newsletter

Michael Booher, CFE, CPA michael.booher@cot.tn.gov

**Nominating** 

Mike Cole mikecole@deloitte.com

Scholarship/Outreach

Scarlet Sneed, CFE, CPA, CGFM, CGMA scarlet.sneed@cot.tn.gov

Social Media

Danielle Gwin, CFE danielle.gwin@cot.tn.gov

Website

nathan.abbott@cot.tn.gov Nathan Abbott, CFE, CISA, EA

NOTE: Chapter officers and board members comprise the Annual Fraud Conference Committee

# Association of Certified Fraud Examiners

Email: memberservices@ACFE.com
Website: www.acfe.com
Mailing address:
The Gregor Building
716 West Avenue
Austin, TX 78701
Phone: 800-245-3321

512-478-9000 Fax: 512-478-9297

# Follow the ACFE in social media:



https:// www.facebook.com/ AssociationofCertifiedFraudExaminers



https://twitter.com/

**TheACFE** 



https:// www.youtube.com/user/

TheACFE

#### **Contact Us**

#### Middle Tennessee Chapter, Association of Certified Fraud Examiners:

Email: <u>info@middletennesseecfe.org</u>

Website: <u>www.middletennesseecfe.wildapricot.org</u>

Mailing address: P.O. Box 198361 Nashville, TN 37219

Follow MTACFE in social media:



www.facebook.com/ACFENashville



www.twitter.com/acfenashville

#### **Scarritt-Bennett Center**



# Middle Tennessee Chapter #27

**Scarritt-Bennett Parking Pass** 

**Valid Day of Event Only** 

# CHAPTER SPONSOR

#### INFORMATION BELOW



#### Middle Tennessee Chapter #27

#### MTACFE HISTORY

Established in 1992, the Middle Tennessee Chapter of the Association of Certified Fraud Examiners (MTACFE) is one of more than 184 worldwide chapters sponsored by the internationally-renowned Association of Certified Fraud Examiners (ACFE).

The MTACFE provides professional support, education, and training to members and associate members and was most recently recognized for the second time by the ACFE as the 2018 Chapter of the Year during the annual Global Fraud Conference held in Las Vegas, NV in June 2018.

Our Chapter is nearly 500 local members strong. Our events throughout the year offer members over 30 hours of Continuing Professional Education on topics ranging from Healthcare Fraud, Data Analytics, Interviewing, Compliance and Audit as well as providing multiple networking events.

The MTACFE serves its local community in many ways also, including but not limited to:

- Awarded more than \$30,000 in scholarships to area college students and Associate Members
- Second Harvest Food Bank drives
- Donated \$10,000 to Middle Tennessee Habitat for Humanity Chapters and more
- Donations to Second Harvest Food Bank

Completed sponsorship forms (see front cover) and logo information should be included with your check to ensure inclusion to our website and Program brochures, if eligible.

> Please make checks payable to: MTACFE Chapter #27

Please mail all information to: MTACFE ATTN: Mark Ingram, CFE P.O. Box 198361 Nashville, TN 37219

#### President

Andrew Hawkins, CFE <u>Andrew Hawkins@cot.tn.gov</u> (615) 401-7743

Vice-President
Barry Pruitt, CFE, CFI, CCTA
bpruitt@houchens.com
(270) 780-2971

Treasurer Mark Ingram, CFE Mark Ingram@tn.gov (615) 532-5060

Training Director
Suzzie Singleton, CFE, CGFM
Suzzie Singleton@cot.tn.gov
(615) 401-3037

Chapter Sponsorship Coordinator Thomas E. Stoquert III, MBA, CFE, CIFI Thomas E. Stoquert@tn.gov (615) 507-6996

For any other questions, please contact our Sponsorship Coordinator Thomas E. Stoquert III at 615-507-6996 or Thomas E. Stoquert@tn.gov

You may also register electronically and make contributions using PayPal. For more information, please visit our website:

www.middletennesseecfe.org



#### MIDDLE TENNESSEE CHAPTER #27

#### SPONSORSHIP PROGRAM FORM

Contributions are tax deductible (Federal ID # 62-1497931, 501(c)(3))

(Federal ID # 62-1497931, 501(c)(3))
Business Name:
Contact Name:
Address:
Phone:
E-mail:
2018 Chapter of the Vear award!



# CHAPTER SPONSOR

#### INFORMATION BELOW

Events include annual conferences such as:

28th Annual ACFE Global Fraud Conference Held: June 2017, Nashville



MTACFE 22<sup>nd</sup> Annual Fraud Conference Held: March 2018, Nashville



#### OUR MISSION

The mission of the MTACFE is to reduce the incidence of fraud and white-collar crime and to assist its membership with detection and deterrence.

#### PROMOTE YOUR BUSINESS TO LOCAL INDUSTRY PROFESSIONALS & SUPPORT THE MTACFE CHAPTER

All sponsorship levels listed below include a one calendar year sponsorship to Chapter events including; Annual Fraud Conference (March), Member Benefit Day (September), and our Member Night-Out (TBD).

#### SPONSOR BENEFIT LEVELS

#### PLATINUM LEVEL SPONSOR

(Donations of \$2,500 and up)

- Gold Level Sponsor Benefits PLUS
- Opportunity to present at the MTACFE Member Benefit Day held in September

#### GOLD LEVEL SPONSOR

(Donations of \$1,500 - \$2,499) Silver Level Sponsor Benefits PLUS

 Space for an exhibitors table to distribute literature or promotional items at the Annual Fraud Conference and Member Benefit Day

#### SILVER LEVEL SPONSOR (Donations of \$1,000 - \$1,499)

- Bronze Level Sponsor Benefits PLUS
- Advertising in MTACFE's Award Winning Chapter Newsletter, The Examiner, for calendar year of sponsorship

#### BRONZE LEVEL SPONSOR

(Donations of \$500 up to \$999)

- Advertising on our Website for the calendar year of sponsorship
- Name on signs at events
- Sponsor ribbon on nametags
- Name and/or logo listed in conference brochures
- Name and/or logo listed on PowerPoint to be exhibited to attendees before and between sessions

#### SPONSORSHIP OPPORTUNITIES

Sponsorship opportunities include:

- Annual Fraud Conference, held in March at the Century Place Conference Center, Nashville, TN
- Monthly Luncheon's, held each month at the Scarritt Bennett Center, Nashville, TN
- June Member Social, held at the Scarritt Bennett Center, Nashville, TN
- Annual Member Night-Out, locations and dates may vary
- Member Benefit Day, held in September at the Tennessee Tower, Nashville, TN
- December Member Social, held at the Scarritt Bennett Center, Nashville, TN

Please contact our sponsorship coordinator with any questions you may have.

#### THANK YOU FOR YOUR SUPPORT





Middle Tennessee Chapter #27



### Middle Tennessee Chapter

# Middle Tennessee Chapter Association of Certified Fraud Examiners

# 23rd Annual Fraud Conference

White-collar crime continues to drain resources from businesses, governments, and other organizations locally, nationally, and globally. To increase awareness of the problem and to offer practical solutions for preventing, detecting, and investigating fraud, the Middle Tennessee Chapter, Association of Certified Fraud Examiners is pleased to announce its 23rd Annual Conference.

Because Middle Tennessee Chapter, ACFE Annual Fraud Conferences sell out quickly, early registration is recommended. Don't lose your seat as one of over 250 participants at this year's conference. Registration information is on Page 3 of this brochure.

#### Past comments from attendees:

Being aware of how fraud can occur and the steps to prevent it (controls) will make me more effective in the reviews I perform every day in my department.

The courses provided knowledge that is instrumental to identifying and addressing risks.

The conference is a must attend event to stay abreast of current issues and fulfill CPE requirements.

The Middle Tennessee Chapter, ACFE instructional method for this event is "Group Live." In accordance with the standards of Tennessee Board of Accountancy, CPE credits have been granted based on a 50-minute hour. Sponsor Number TNSBA051. This conference is recommended for 16 hours CPE credit (8 hours each day).

Who:

CFEs, CPAs, CIAs, CISAs, CMFOs, auditors and others who want to increase their fraud awareness and update their fraud knowledge. Topics of discussion will include asset protection, legal considerations, and financial fraud.

Where:

One Century Place Conference Center, 26 Century Blvd., Nashville, TN. Phone (615) 872-6400. The One Century Place Conference Center is Nashville's premier conference facility with "state of the art" equipment and food service.

When:

Check-in begins **Monday, March 4** at **7:15 a.m.** with continental breakfast provided; Monday's sessions are scheduled for 8:00 a.m. - 4:10 p.m.

On **Tuesday, March 5** continental breakfast starts at **7:15 a.m**.; sessions are scheduled for 8:00 a.m. - 4:10 p.m.

Lodging:

A block of rooms has been allocated at Embassy Suites Nashville Airport Hotel, 10 Century Boulevard, Nashville, TN 37214, at the rate of \$179 per night, single occupancy. For reservations, call 1-800-EMBASSY using group code ACF. https://embassysuites3.hilton.com/en/index.html

This rate includes a full complimentary cooked-to-order breakfast each morning, and a two hour complimentary manager's reception each evening. Shuttle service is available to the One Century Place Conference Center.

Reservations must be made no later than **February 8, 2019** to get the conference rate.



# 23rd Annual Fraud Conference March 4-5, 2019

Please remember to print out and/or download any materials prior to the conference. Bio's and materials will be available on our website two weeks prior to the event.

Please SIGN IN at the registration table daily, AND turn in your SIGNED CPE form at the end of the conference in order to get your CPE Certification.

	March 4, 2019		
$\mathbf{M}$	7:15 AM – 8:00 AM	Doors Open: Continental Breakfast and Registration	
0	8:00 AM – 8:10 AM	Welcome	
	8:10 AM – 9:50 AM	Megan Gaillard: Auditor's role in investigations	
n	9:50 AM – 10:00 AM	Break	
$  \mathbf{d}  $	10:00 AM-11:40 AM	Perry Moore: Business Ethics	
a	11:40 AM – 12:40 PM	Lunch	
y	12:40 PM – 2:20 PM	Cynthia Hetherington: Advanced Social Media Investigations	
	2:20 PM - 2:30 PM	Break	
	2:30 PM - 4:10 PM	Cynthia Hetherington: Understanding the Dark Web	
	March 5, 2019		
$\mathbf{T}$	7:15 AM – 8:00 AM	Doors Open: Continental Breakfast and Registration	
u	8:00 AM - 8:10 AM	Welcome	
e	8:10 AM – 9:50 AM	Elizabeth Simon: Case Study of \$3,000,000 Expense Report Fraud	
	9:50 AM – 10:00 AM	Break	
S	10:00 AM-11:40 AM	Jeff Matthews: Construction Fraud	
d	11:40 AM - 12:40 PM	Lunch	
a	12:40 PM - 2:20 PM	Bret Hood: Procurement Fraud - This is one of the hardest crimes to detect and prevent	
$\mathbf{y}$	2:20 PM - 2:30 PM	Break	
y	2:30 PM - 4:10 PM	Tom Golden: Advanced Interview Techniques	



### Middle Tennessee Chapter

# 23<sup>rd</sup> Annual Fraud Conference March 4-5, 2019

This conference offers a high quality program, providing 16 hours of practical CPE for a reasonable price. Fees include conference, continental breakfast, lunches, and breaks with snacks.

**Please Note:** Amphitheater seating is limited to 200 people. Additional seats are available in an overflow room. The overflow room offers high-quality split-screen video, allowing attendees to see both the speaker and the presentation. A clear, two-way audio connection facilitates overflow room interaction with presenters and participation in Q & A sessions. Seating in the amphitheater will not be assigned, but will be first-come, first-served. Attendees arriving early will have the option of sitting in either the amphitheater or the overflow room. Later attendees' choices may be limited. Please note that WI-FI will not be provided.

**Attention Chapter Members:** Discounts are available to members of the Middle Tennessee Chapter, ACFE. Please make all payments by February 25, 2019. For State Agencies, the Middle Tennessee Chapter, Association of Certified Fraud Examiners' vendor number is 0000083329.

Reservations and payment MUST be received by February 25, 2019.

# Registration Fees: **\$400** non-members only **\$350** MTACFE chapter members

Non-members can join, prior to the event, for a yearly fee of \$25 or \$50 for three years and avoid the additional charge for the training!

You can find information on chapter membership at <a href="https://middletennesseecfe.wildapricot.org/FAQ">https://middletennesseecfe.wildapricot.org/FAQ</a>

# **Directions to the One Century Place Conference Center:**

From Briley Parkway: take Exit 7, turn East onto Elm Hill Pike. Turn right (South) at light onto McGavock Pike. Turn right at light onto Century Blvd., and right into One Century Place.

#### **Special Assistance**

Persons requiring special assistance under the Americans with Disabilities Act or for any other reason are asked to indicate so on their reservation.

Vegetarian meals are available. Please indicate on your reservation if you would like one.

#### **Refund Policy**

- Registrants who cancel on or before February 25, 2019 will be charged a \$30 cancellation fee.
- Registrants who cancel after
   February 25, 2019 will be charged \$100 cancellation
   fee. Remember,
   substitutions are allowed.
- No refunds will be made for registrants who do not attend the conference without a timely cancellation.

Registration **MUST** be made online at the following link: <a href="https://middletennesseecfe.wildapricot.org/events">https://middletennesseecfe.wildapricot.org/events</a> Credit Card Payments will be accepted through PayPal, but need to be made online from our website where you register.