

Jacqueline Nash Bloink has worked in the healthcare industry since the mid 1990's. Her passion is healthcare compliance and fighting healthcare fraud. She holds a MBA in Healthcare Management and is a Registered Health Information Management Administrator (RHIA.) She also is certified in Healthcare Compliance (CHC and CPCO), Professional Coder and Coder Instructor (CPC and CPC-I), Medical Reimbursement Specialist (CMRS) and a Certified Fraud Examiner (CFE.)

Some of her career roles have included medical practice administration; coding and billing manager at a physician teaching hospital; corporate responsibility auditor for a large healthcare network; and compliance

director for the largest provider group in Arizona. She also loves to design and teach college and university classes in the area of healthcare management, compliance, medical coding / billing and healthcare fraud. Ms. Bloink is a published author and national speaker on the topic of healthcare compliance and healthcare fraud — including co-presenting with CMS and the OIG on the topic of healthcare compliance. She assisted ACFE with the implementation of the Healthcare Fraud Community in 2017.

Ms. Bloink is the CEO of her own consulting company that specializes in assisting businesses and organizations with various projects that involve provider education, healthcare coding, compliance or fraud. In 2014, Ms. Bloink was the whistleblower (relator) of the largest False Claims case in Arizona history. People across the nation reach out to Ms. Bloink monthly to ask her for direction regarding healthcare fraud dilemmas.



Don Rabon, CFE was the Association of Certified Fraud Examiners Association 2011 Speaker of the Year. Retired as Deputy Director Western Campus, North Carolina Justice Academy, North Carolina Department of Justice. Formerly Manager, Investigations Center of the North Carolina Justice Academy, North Carolina Department of Justice. Law enforcement experience in rural and municipal law enforcement agencies.

Instructional areas include: Interviewing, Detecting Deception, Rapport Building, Interrogation, Persuasion, Audit Related Interviewing, Investigations and

Investigative Discourse Analysis, Interviewing the Psychopath, Interviewing Generation ME!

Over a period of 38 years, interviewing instruction and investigative assistance has been provided to related professionals in 48 states, Puerto Rico, The Virgin Islands, Belgium, France, Germany, Australia, New Zealand, Canada, Trinidad, Barbados, Singapore, Ireland and England. In addition, training has been provided to Military, Federal, State, and Local Criminal Justice Personnel, NATO Counterintelligence Personnel as well as private sector investigative and corporate security personnel.

Participants have included the Legal Division, North Carolina Department of Justice, the United States Secret Service, The North Carolina District Attorneys' Association, The North Carolina District Court Judges' Association (via the Administrative Office of the Courts), the Law Enforcement Communication Center, and the Behavioral Science Unit of the Federal Bureau of Investigation at Quantico, VA, the US Army C.I.D., the US Army Intelligence – Counter- intelligence, The Central Intelligence Agency, The United States Missile Defense Agency, The SEC, USDA, Banking Administrators, Auditors, and Investigators, IBM, The Coca-Cola Company, Probation and Parole, Housing Authority Investigators, Insurance and Banking Fraud Investigators, Defendant Investigators, Assessment and Admissions Personnel, Substance Abuse Counselors, the Dallas Texas Investigative Division, Real Estate related professionals, the California Highway Patrol, the United States Postal Service Office of the Inspector, the Illinois State Police and American Airlines.

Published author of five texts: Interviewing and Interrogation, 2nd edition, Fraud Related Interviewing, Investigative Discourse Analysis, 2nd edition, Persuasive Interviewing, An Endless Stream of Lies: A Young Man's Voyage into Fraud.

Editor of the interviewing newsletter, *Hamlet's Mind*.

A.A.S. in Criminal Justice, from Davidson County Community College and a B.S. in Criminal Justice Administration, from East Tennessee State University. Performed graduate studies at Eastern Kentucky University.

Military experience consists of three (3) years with the US Army to include a tour in Vietnam - 1968-1969



Michael Schidlow is an accomplished investigator, professor of ethics and criminal justice, licensed attorney, Certified Fraud Examiner (CFE) Certified Anti-Money Laundering Specialist (CAMS). Schidlow holds the Advanced also ACAMS Certification in AML Audit (CAMS-Audit).

Schidlow currently serves as the Head of Financial Crime Compliance (FCC) and Emerging Risk Audit

Development at HSBC, directing the FCC training program for the global internal audit function. Schidlow is responsible for the overall governance of the training program, including the design, and delivery of FCC training to Audit. In this role, Schidlow spearheaded the development of an exemplary FCC Bootcamp course which is delivered across the entire HSBC global footprint on an annual basis. Schidlow also provides ongoing financial crime risk subject matter expertise through the delivery of monthly awareness sessions, the production of a weekly FCC newsletter, and ad hoc advisory. In addition, Schidlow leads the emerging risk consultation for Audit's North America region.

Schidlow previously served as an investigator for Bank of America's Global Financial Crimes Compliance division, specializing in high-profile client compromises, complex fraud, and insider abuse allegations. Schidlow started his career working as an attorney concentrating on regulatory compliance and white collar litigation matters.



<u>Kelly Paxton</u> is a certified fraud examiner, private investigator and pink collar crime expert.

While working at a financial services firm, a client was arrested on wire fraud charges. This ended up leading Kelly to a new, much more exciting career as a special agent for US Customs. Kelly specialized in white collar crime, narcotics and undercover operations. Kelly also was a contract investigator for US Government agencies performing hundreds of background investigations. Thankfully she did not do Edward Snowden's background.

Kelly has worked for the public and private sector investigating embezzlement, conflict of interest and workplace investigations.

She received her Certified Fraud Examiner designation in 2008. While working at the Washington County Sheriff's office as the fraud analyst she realized all but one of her suspects were women.

What started as a research project for Kelly, investigating women embezzlers, has now become a website and a very relevant and popular speaking topic.



Steve C. Morang MBA CIA CFE CRMA is a Senior Manager and Leader of Frank, Rimerman's Fraud & Forensics practice. As a result, Steve oversees all of Frank, Rimerman's fraud related engagements. Steve specializes in leveraging his expertise in fraud prevention, detection and investigation into an array of specialty fields. Steve's industry experience spans across the both public and private sectors including: higher education, life sciences, financial services, manufacturing, and high-technology companies.

He has also worked at PricewaterhouseCoopers LLP – San Francisco, CA (2010-2013)

Manager – Risk Assurance Services, Sparkassen Immobilien AG – Vienna, Austria (2008 – 2010), Head of Risk Management, Compliance & Group Internal Audit Guessinger Mineral Water & Beverages GmbH – Gerersdorf-Sulz, Austria (2006 – 2008), General Manager / CEO, Ernst & Young – Vienna, Austria (2001 – 2006) Director – Fraud Investigation & Dispute Services (FIDS), York International GesmbH – Vienna, Austria (1997 – 2001), Marketing Manager – Unitary Products Group



Michael Akpata joined IBM Canada in November of 2015 as the Team Lead Public Safety, Investigations, & Counter Fraud i2 National Sales after serving 20+ years with the Windsor Police Service in Windsor Ontario. Then Senior Constable Akpata was recently assigned to the Financial Crimes and Arson Unit where he served as both an Arson and Fraud investigator. Mike specialized in power of attorney fraud and financial crimes against seniors. He has also investigated, and secured convictions in various fraud related offences including

corporate, individual, credit card and a number of Ponzi schemes. Mike has had a diverse career with the Windsor Police Service which has seen him assigned to drugs and gangs, break and enter, training branch, and uniform patrol. For 4 years, he was the Ontario Police Memorial Sergeant Major, and had been the Windsor Police Honour Guard Sergeant Major since 1998.

As a Windsor Police Officer Mike has been recognized and has received a number of awards including the Queen's Diamond Jubilee Medal, the Neal Jessop award for excellence and the Senior Constable John Atkinson Memorial Award.

Mike retired from the Canadian Armed Forces primary reserve with 26 years of service. In 2007, he served in Afghanistan with 2nd battalion Royal Canadian Regiment where he received both the Taskforce Commander's Commendation, and the Area Commander's Commendation. Mike stays active with veteran's affairs and is currently the Vice President of the Afghanistan Veteran's Association of Canada.

In 2014 Mike was elected to the position of Councillor for the Town of LaSalle where he resides with his wife Sheri and his 2 children Reece and Regan.

Mike is active in volunteering with the LaSalle Sabres minor club and coaches both of his children's hockey teams. He is the Prevention Services Coordinator for two local hockey teams, the LaSalle Vipers, and the Lakeshore Canadiens, and has billeted, and is currently billeting junior hockey players in his home. He was the Military Liaison on the Windsor Host Committee for the 2017 MasterCard Memorial Cup, and recently joined the Canadian Hockey League Memorial Cup 2018 Committee.